## § 2551.71

This letter must comply with all Federal, State and local regulations.

- (e) Provide Senior Companions serving the station with:
- (1) Orientation to the station and any in-service training necessary to enhance performance of assignments;
- (2) Resources required for performance of assignments including reasonable accommodation; and
  - (3) Appropriate recognition.
- (f) Designate a staff member to oversee fulfillment of station responsibilities and supervision of Senior Companions while on assignment.
- (g) Keep records and prepare reports required by the sponsor.
- (h) Provide for the safety of Senior Companions assigned to it.
- (i) Comply with all applicable civil rights laws and regulations including reasonable accommodation for Senior Companions with disabilities.
- (j) Undertake such other responsibilities as may be necessary to the successful performance of Senior Companions in their assignments or as agreed to in the Memorandum of Understanding.

## Subpart G—Senior Companion Placements and Assignments

## § 2551.71 What requirements govern the assignment of Senior Companions?

- (a) Senior Companion assignments shall provide for Senior Companions to give direct services to one or more eligible adults that:
- (1) Result in person-to-person supportive relationships with each client served.
- (2) Support the achievement and maintenance of the highest level of independent living for their clients.
- (3) Are meaningful to the Senior Companion.
- (4) Are supported by appropriate orientation, training, and supervision.
- (b) Senior Companions may serve as volunteer leaders, and in this capacity may provide indirect services. Senior Companions with special skills or demonstrated leadership ability may assist newer Senior Companion volunteers in performing their assignments and in coordinating activities of such volunteers.

(c) Senior Companions shall not provide services such as those performed by medical personnel, services to large numbers of clients, custodial services, administrative support services, or other services that would detract from their assignment.

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## § 2551.72 Is a written volunteer assignment plan required for each volunteer?

- (a) All Senior Companions performing direct services to individual clients in home settings and individual clients in community-based settings, shall receive a written volunteer assignment plan developed by the volunteer station that:
- (1) Is approved by the sponsor and accepted by the Senior Companion;
- (2) Identifies the client(s) to be served:
- (3) Identifies the role and activities of the Senior Companion and expected outcomes for the client(s);
- (4) Addresses the period of time each client is expected to receive such services; and
- (5) Is used to review the status of the Senior Companion's services in working with the assigned client(s), as well as the impact of the assignment on the client(s).
- (b) If there is an existing plan that incorporates paragraphs (a)(2), (3), and (4) of this section, that plan shall meet the requirement.
- (c) All Senior Companions serving as volunteer leaders shall receive a written volunteer assignment plan developed by the volunteer station that:
- (1) Is approved by the sponsor and accepted by the Senior Companion;
- (2) Identifies the role and activities of the Senior Companion and expected outcomes:
- (3) Addresses the period of time of service; and
- (4) Is used to review the status of the Senior Companion's services identified in the assignment plan, as well as the impact of those services.

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